

We Are Bikers - Where Bikers Unite

Return Policy & Merchant Buying Policy

We will never discriminate towards anyone that buys from our shop

We have a 30 day time frame for us to help people with the order. After 30 days it is out of our hands, and no rights between the customer and buyer.

Return Policy you have 2 weeks to get a full refund and the item has to be back to us in those two weeks for us to close the case. After 2 weeks you are in charge of the item, but we will work with you after that until the 30 days from the time you ordered the item for us to help you. We can exchange as well within those 30 days. We cannot get a refund after 2 weeks. After 2 weeks we will work 1-on-1 with the customer and help them with the problem. No money refunds happening after that time frame. Them purchasing the item through our shop is agreeing to those term and conditions; even with credit card and debt card disputes

If the image is not what the customer wants. If they order that item with that image. They have no rights to change the image on the item. They purchased and saw what it was.

If it is a merchant error with the vendor making the wrong image. We will not do a full refund, but send the item back to customer with right image. The vendor is responsible for correcting their mistake. We use vendors from all around the USA. It is up to them to make the product the way we designed it.

We are open to dialogue within our office hours. We will go above and beyond for bikers and customers to make sure they get the merchandise they ordered.